

## **Leader and Corporate Strategy Portfolio – Cllr. Richard Millard**

### **Environmental Services**

EHDC's Environmental Services continue to be carried out in a successful manner with Norse South East staff adhering to all government Covid safe working guidelines. Staffing levels have been mainly unaffected by the pandemic, with only a few individuals having to self-isolate.

Due to snow fall, waste collection services were cancelled because of health and safety reasons on the 25<sup>th</sup> January. Garden waste and bulky waste services were cancelled during that week to enable crews to collect the missed waste. A communication plan was put in place using all social media channels, along with briefing the Customer Service team who dealt with calls from concerned residents. All residual and recycling collections missed on the 25<sup>th</sup> were caught up during the week with a very minimum final catch up on the Saturday.

On 9<sup>th</sup> February NSE were unable to gain access to some streets due to snow and ice on the Hard to Reach round. Customer services were informed and NSE supplied updates throughout the day of streets they were unable to access. Communications were published on our website and social media and residents told to leave their bins out to be collected as early as possible, dependent on conditions. All bins were collected by the end of the week.

### **Leisure**

The district's leisure centres remained closed in line with current national Covid lockdown regulations. Officers continue to work with the operator on the appropriate level of support to ensure the sustainability of the leisure centres.

We have successfully secured £220,000 from the national leisure recovery fund to support SLM through this unprecedented time.

### **Whitehill & Bordon Update**

The regeneration programme continues at pace with construction work progressing across all sites, with a total of 724 new homes completed; 598 jobs safeguarded and created across the three major development sites in the town.

Officers continue to work with Whitehill & Bordon Regeneration Company (WBRC) to deliver the new Town Centre; it is understood that 14 of the 17 indoor shops at The Shed / Makers Market are let whilst construction is still under way.

Project partners are still pushing forward in the difficult pandemic conditions to progress the Health Hub. Whilst this remains challenging, we're very grateful to our NHS partners for continuing to work on the plans. We hope to have firm plans and a timescale for delivery agreed over the next couple of months.

The Leisure Centre opened to the public in December 2020 and was very well received by the local public. The centre will re-open once Government Covid-19 restrictions are lifted.

The Green Loop, a partnership project with Hampshire County Council and funded by the Enterprise M3 Local Enterprise Partnership is progressing on time and within budget. Recent phases completed include Alexandra Park and the upgraded path through Honey Pin Orchard, Ennerdale Road to Station Road. The section from

Junction 2 -3 on the A325 is due to be completed in the next few weeks. In the next month it is anticipated work will be starting on Conde Way and at the Whitehill Village Hall. A Wayfinding Strategy has been developed working with the local community, local schools and with landowners to support navigation of the Green Loop. The strategy is currently being finalised and implementation will take place over the summer.

Officers are continuing to work with WBRC who are developing on-demand transport provision in the town. They are proposing a service called VOCA, and discussions are continuing to ensure that this service is reliable and affordable for residents as well as better for the environment by reducing reliance on individual car use.

## **Deputy Leader, Welfare and Community Engagement – Cllr. Julie Butler**

### **Covid Response work**

The number of calls to our Local Response Centre has reduced but the cases can be more complex and take longer to resolve; our staff continue to go above and beyond, ensuring that our residents are safe.

The community groups, Community First and volunteers continue to work effectively, and we are fortunate in East Hampshire for having such committed volunteers and organisations.

This is highlighted in our continuation of the Community Co-Ordination Group which has representatives from health, Citizens Advice East Hampshire, Community First, town councils, rural parishes and southern parishes.

### **Cllr Grants**

The deadline for this year's Councillors Grants applications is 26<sup>th</sup> February, please ensure all applications are sent in by then to ensure all funding can be spent. A reminder that £1,000 must be spent on Environmental projects.

### **Supporting Communities Fund Relaunch**

The Supporting Communities Fund will reopen on 1<sup>st</sup> April. The Covid recovery support criteria which was added last year, will remain for this round of funding. Applications must be received by 31<sup>st</sup> May. Due to Covid, the usual visits to the successful projects from 2019 has not been able to take place, so we asked the organisations to send in a video of their updates. The link is here

[https://capitacouncilpartnership-my.sharepoint.com/:v/g/personal/ruby\\_ellis\\_easthants\\_gov\\_uk/EYJ5x-m5l8pAu-uRPL\\_iEcGBy8-tPrNMsZJVnnpToT1vyw?e=sHyraO](https://capitacouncilpartnership-my.sharepoint.com/:v/g/personal/ruby_ellis_easthants_gov_uk/EYJ5x-m5l8pAu-uRPL_iEcGBy8-tPrNMsZJVnnpToT1vyw?e=sHyraO)

### **Spring Into Health for Whitehill & Bordon**

We plan to hold a series of hybrid events throughout May, including face to face sessions (if guidelines allow) and online sessions. An invitation has been sent out to encourage groups and partners to get involved.

### **EHDC Housing**

1. The Pinewood Village Hall temporary accommodation project is progressing well. The tender for the management, maintenance and support provider is due to be published late February, with an expectation that the business case will be presented to Cabinet in May.
2. The creation of the Affordable Housing Cabinet Liaison Panel was approved at Cabinet on the 4th February. The panel will provide an excellent opportunity to engage with Cllrs on projects such as Pinewood, prior to consideration by Cabinet.
3. Housing Officers have actively been seeking further opportunities to increase affordable housing supply, assisted by the land agent/site finder Tony Langridge. Opportunities in Ropley, Lasham and Rowledge show promise.

4. Housing Officers have secured a grant of £46,000 from the SDNPA to part fund extensive works to a property for a severely disabled child in Chawton. The council is adding to these funds through the Disabled Facilities Grant and Affordable Housing Developer Contributions. This project epitomises successful inter-agency working, with HCC, NHS, SDNPA, EHDC and Clarion Housing Association working collaboratively. The building works are expected to complete in March this year.

## **Climate**

We have granted the first permission to some residents in Alton, which will allow them to plant wildflowers on East Hampshire District Council owned land. It will help to improve the biodiversity, look more attractive for passers-by. It is my hope this will be one of many community- led projects such as this. There are two more requests in the pipeline which we look forward to agreeing before spring.

Training has commenced on carbon literacy and climate awareness for staff in departments such as building control, housing, and planning policy. We have also formed a Cabinet Liaison panel working group to ensure that all Councillors have regular access to relevant material.

I have been asked to support and endorse a grant application bid for PCAN (Petersfield Climate Action Network). This application is to undertake domestic energy efficiency work. I was delighted to support their bid as it demonstrates how we can make partnerships such as this work for the benefit of the climate.

We continue to work alongside Hampshire County Council. EHDC have met on several occasions to agree an approach for the use of pesticides and locating electric vehicle charge points in residential areas. We are also working as part of a consortium to secure additional funds for our retrofit energy efficiency programme through BEIS Green Homes Grant scheme.

## **Property – Cllr. Tony Costigan**

I will start with the latest credit control position, as that remains a key priority for the team. They have continued to diligently collect further receipts against March, June and September quarters, which all now stand at around the 95% mark. A good achievement in difficult conditions and it is fair to say that it has tended to be the same parties that have not paid for each quarter.

An open dialogue continues in relation to those cases of arrears, which are being managed within the constraints currently imposed on Landlords under the Coronavirus Act, until at least 31<sup>st</sup> March.

Collection for the most recent quarter (December) currently stands at 87.6% at the time of writing. Payments have generally followed the pattern of previous quarters hence 90%+ collection is anticipated, albeit replicating 95% again may be a stretch, given the further and sustained lockdown.

Once again this has hit the retail sector hardest and inevitably further retailers will be exploring insolvency options. As previously reported, EHDC has less than 20% (by income) exposure to that sector, with the largest retail asset being Rams Walk, which remains in demand. Aside from recently completing numerous lease renewals there, terms have now been agreed on a further renewal and negotiations are ongoing with several other retailers who are keen to renew. The team is also in discussion with several interesting retailers who would like a presence at Rams Walk, should the right sized unit fall available. Change will occur, Rams is well placed to evolve in line with the future needs of retailers and consumers and is viewed as a long-term investment.

Approximately 1/3<sup>rd</sup> of the rent roll is derived from supermarkets, which continue to be sought after by the investment market, given security of rent receipts. Industrial units remain the top performing property sector; huge strides have been made by the team transforming the income profile at Woolmer over the past 12 months and terms are expected to be agreed imminently to re-let the second largest unit owned there, on strong terms. That would follow on from the success of re-letting the largest unit owned, reported in my previous full report, and would amount to approximately £330,000 p.a of new rent committed from just those two units.

Team focus remains on acting in a commercial manner to generate the best returns possible from the investments. Void levels are modest at around 6% (by income) but re-letting those void units and securing existing income that is subject to risk through lease renewal or break is ranked an equal priority to rent collection, cashflow is key.

On the operational front, the team continues to play a full role in supporting the Council's response to the Covid pandemic.

## **Governance and Legal – Cllr. Nick Drew**

### **Democratic:**

- Democratic Services would like to welcome David Penrose and Lauren Kennedy as new Democratic Services Officers. David joined the team on a permanent basis from 1 February and Lauren joined on 8 February.
- Democratic Services have arranged for upcoming training for Scrutiny and Cabinet members with a date to be concluded shortly. This will focus on the process of setting annual work programmes and will build on recent general scrutiny training made available for Members.

### **Legal**

- The IKEN legal case management software upgrade is now scheduled for 11<sup>th</sup> March, with training to follow shortly thereafter.
- Covid-19 Business continuity plans remain in place and all Legal team members continue to work remotely, with a restricted rota in place for staff living locally continue to attend the office once a week to complete the sealing of essential documentation.
- A second round of permanent recruitment is underway for two property solicitor roles; this will achieve cost efficiencies, with the appointees to replace agency staff.

### **Digital**

- There are a number of major upgrades underway to ensure continued compliance of council systems which support frontline services such as Revenues and Benefits and Elections. With confirmation that local elections will proceed in May, ensuring the timely changes to the IT will support the team as they focus on the logistical complexities of delivery.
- A major programme to upgrade officer laptops and desktops is also underway, which will improve performance of these devices as new ways of working continue and support EHDC ability for employees to work remotely.
- In light of ransomware attacks on local authorities in the past councillors are being asked to complete Dojo training for cyber security, which provides a useful overview of security and data protection matters. In Quarter 4 the council will be procuring additional tools to assist in building awareness on this important matter, with a view to implementation in from April onwards. This is to be funded by an LGA grant. The council is also working with MHCLG and our IT service provider to ensure there are appropriate controls in place to protect our data.

### **Governance**

- Officers have continued to develop a detailed action plan following the Governance Review. This will come forward to Standards Committee, 2<sup>nd</sup> March.

- The Annual Governance Statement is also being drafted, which will be considered by Audit Committee following year-end.

### **Health and Safety (H&S)**

DSE assessments are up to date and reviewed by the H&S team.

Further review of office space has been undertaken and additional controls implemented to ensure the space remains covid secure in light of the new variant and increased transmission rate e.g. mandatory face coverings.

Contractors, monitoring continues ensuring that compliance is taking place in line with the HSAWA.

Monitoring from a health and safety perspective continues of our contractor Norse for health and safety aspects, ensuring documentation is in place and monitoring is taking place.

The Joint Health and Safety Committee meeting took place in January 2021, minutes are available on Skoop.

The council's Out of Hours service at EHDC, continues to offer support, advice and guidance to members of the public and partners when the offices are closed.

### **Business Continuity (BCP)**

No issues, risks or concerns to report.

Review of P1/P2 critical functions has been undertaken to ensure there is sufficient resilience in the council to continue to deliver these services if reasonable worst-case scenario re staffing levels was realised.

All services have completed a desk top exercise to test their BC plans. This exercise will be repeated again on a regular basis to ensure BC plans remain up to date and relevant.

Monitoring of the impacts of Brexit continue ensuring that services are able to continue. To date the plans in place to manage the traffic flow have been successful. There have been no detrimental impacts noted across Hampshire.

### **Emergency Planning**

Annual training programme is underway for the Emergency Control Centre staff.

New roles and arrangements are being introduced within the (ECC) across the county to streamline and simplify the approach.

We are continually monitoring the weather situation and where required passing on information as and when required. Recent storms required support with sand bagging required across the council.

We are reviewing the Adverse Weather Plan in conjunction with several other teams. Primarily relating to snow and the impacts on services, like waste, streets and

grounds. Flooding guidance booklets are being reviewed and updated.

## **Strategic HR and OD**

### **Covid 19**

The HR service continues to support staff and managers in relation to the pandemic. This includes the second wellbeing survey referred to above and general advice and support to managers and staff members in relation to the natural conflict between homeworking and home schooling. HR is also working closely with Heads of Service to identify potential staff who could be redeployed to a variety of roles to support the NHS e.g. vaccination centres, testing centres.

### **Communications**

- Publicity has focussed on sharing latest coronavirus updates and guidance including national restrictions and vaccination advice
- We've also been targeting wards which have had a higher number of cases and working with councillors to share important messages
- Ongoing promotion of grants and support available to businesses during the pandemic
- Promotion of free parking for vaccinations
- We've sent six business bulletins out since the beginning of the year
- We have also sent two grant-specific bulletins to a list of 171 businesses that have contacted us about grants during the pandemic to highlight the help available.
- We're currently maintaining an 81% engagement rate with our business mailing list of around 2,000 email addresses.
- The stay safe, shop local campaign is currently paused during the national lockdown, with preparations underway to relaunch when lockdown is lifted.

### **Website and social media report**

[www.easthants.gov.uk](http://www.easthants.gov.uk)



### **Website update**

The East Hampshire District Council website has had more than 85,000 visits so far this year. This is a slight increase compared to last year (82,000 visits).

The website is mainly viewed from London (16%) and Alton (13%). The most visited service areas so far this year have been bin collections, planning, council tax and coronavirus support information.

### **Website improvements**

- Business grants restructured with clearer titles and dates to help businesses apply for grants
- The main six boxes on the website have been changed to include more coronavirus information (vaccines, things to do in lockdown etc)

- New icons have been created for the main six boxes to make the homepage more engaging

## **Social media update**

We have been sharing a broad range of messaging; including public health information, lockdown guidance, as well as business as usual content such as service updates relating to bin collections.

- Facebook: +189 likes (total 4,688), reach 114,351
- Twitter: +26 likes (total 3,621), reach 39.5k, 1,447 profile visits
- Instagram: +58 likes (total 933)

## **Nextdoor**

In December 2020 we launched our East Hampshire District Council profile on Nextdoor, the platform is based around communities sharing information and advice with each other.

As a public sector organisation, we automatically gain access to all of those who use the platform and are registered as living within the district – each user must input their post code when they join.

Our audience is made up of 17,893 members which equates to 26% of 53,753 households.

## **E-newsletters:**

We have gained 251 new subscribers so far this year. The total number of subscribers is currently 17,532

49 bulletins have been sent this year with an engagement rate of 79.6%. The national average engagement rate for local government is 64%.

## **Planning – Cllr. Angela Glass**

### **Local Plan**

At Full Council on 14<sup>th</sup> January, 2021, approval was given to following Option 4, within the report to council, to progress the Local Plan. This offered a hybrid approach, which recognises the content of the White Paper, Planning for the Future, and enables EHDC to be part of the Government pilot scheme, with regard to future digitization of the planning system. Digitization will remove much of the paperwork currently involved with Planning Applications. In view of the unavoidable delays that have taken place to date, the Plan period would be extended from 2017-2036, to become 2017– 2038. There had been a possibility that the housing numbers for the District would have to be increased, but following lobbying from the public, Damian Hinds MP, and other MPs across the country, they will remain the same for this District, with any extra housing, only being required to fulfil the extra two year extended period.

### **Community Infrastructure Levy (CIL) Spending Protocol**

At Full Council on the 14<sup>th</sup> January, 2021, approval was given for the CIL Spending Protocol. This has enabled the Policy team to compile the relevant Application forms and Explanatory Guidance, which will appear on the EHDC website shortly. Applications from Town and Parish Councils and others, for funding to complete or add to projects for infrastructure linked to future development, can then be received within a set period of time, usually within 5 weeks. Going forward, Applications will be considered on an annual basis, within the set time frame. EHDC has been collecting CIL contributions since 2016, and there is over £2.5 million in the pot awaiting allocation.

### **Development Management**

There is little change in the current situation, with numerous small householder applications being received, and few if any major applications. The large number of small householder applications usually receive delegated decisions, instead of being brought to Planning Committee. If an application is from a member of staff, or a District Councillor, then it has to be brought to Committee for consideration. Any major applications are quite often delayed, awaiting Statutory Consultee comments. Statutory Consultees typically include Hampshire Highways Authority, Hampshire County Ecologist, Thames Water, the South Downs National Park Authority, and EHDC Landscape, Environmental Health, or Traffic Management teams, depending on the nature of the application. In view of the pandemic, there have been understandable delays in receipt of these comments from Statutory Consultees, which has been a factor in the cancellation of some Planning Committees in recent weeks.

The next Planning Committee will take place online, at 6 pm on Thursday 18<sup>th</sup> February.

## Finance – Cllr. Charles Louisson

### **Finance**

The Covid-19 pandemic continues to pose a significant challenge to local government finances. The Quarter 3 monitoring report has been prepared. The projected deficit in the net cost of services for 2020/21 of **£1.415 million**, £192,000 worse than projected in the Q2 report, driven by ongoing weakness in parking revenue. To date central Government has provided the council with grants of **£1.500 million** to help support during the Covid-19 pandemic. This produces an overall year end forecast surplus position of **£0.086 million**.

Proposals for the 2021-22 budget have been prepared and are included elsewhere in the council papers.

### **Revenues – Business Grants**

Since November 20, we have paid grants totalling over £6.5 million to over 800 local businesses.

We are continuing to pay out Business Grants but the number of applications being received each day have reduced. Payment runs are being done twice a week and most of our applicants are receiving their grants within 10 working days from application.

### **Elections Team**

Preparations are continuing for the forthcoming Hampshire County Council and Police & Crime Commissioner Elections in May 2021, and communications with residents have started with particular focus on encouraging the use of postal voting to reduce the health risk of large numbers of residents attending polling stations.

The traditional overnight count will be replaced with daytime counts, again to minimise the risks associated with large indoor gatherings.

We will be working very closely with our colleagues at Havant to increase resilience and ensure successful elections are run.

### **EHDC Land Charges and Street Naming and Numbering**

Service demand is extremely high as the property market in East Hampshire and nationally is very buoyant. The service is processing searches at a twenty year high, in January 2021 over 400 searches were requested, in January last year the number of searches was 233. The Stamp Duty taxation break seems to be the primary driver in the property market currently. Budgeted Income from searches has recovered from a very slow start in April / May 20 when the country was in the first lockdown.

### **My EHDC (CRM)**

Over 4000 new portal user accounts (total users now stand at over 23,000) have been made since we upgraded our customer facing portal in October last year. The Portal has been a vital part of delivering end to end services to our customers (especially the waste service) during Covid19 lockdowns. This has reinforced the need to bring more service areas into the CRM. Street Naming and Numbering will be the next service to go live (expected March 21)

### **Insight Team**

We continue to update the economic dashboard for the Business and Economy Recovery group. Data from the most recent Coronavirus Residents survey, undertaken in December, is being compiled and will be shared with members shortly. Initial results show a decline in Mental health and wellbeing amongst residents since Wave 1.

## **Community Development, Placemaking & Infrastructure – Cllr. Robert Mocatta**

### **Place-Making Update February 2021**

I am pleased to report continued good progress with place making projects across the district and ongoing liaison amongst all tiers of local government to support delivery of projects:

- The Alton Station Forecourt project continues, now at the stage of design consideration and approval amongst the project partners. Works are expected to start on site in the summer 2021 and to finish at the end of the year.
- Discussions are beginning amongst local stakeholders on planning the future of the community space to be delivered as part of the redevelopment of the Former Molson Coors brewery site in Alton.
- The district council, Hampshire County Council, Petersfield Town Council and South Downs National Park Authority continue to work on a comprehensive plan for improving pedestrian safety and promoting active travel in Petersfield. This work complements what EHDC has done in the LCWIP and helps re-open the High Street safely. Priority projects are being identified to take forward for delivery.

Work continues to plan for re-opening the High Street safely including commissioning business engagement work for the district's town centres, co-ordinating activity across the district council and continuing to promote the "Stay Safe, Shop Local" campaign.

## Economic Development and Rural Affairs – Cllr. Ken Moon

### **Business and Economic Recovery Programme**

Work continues to progress on the council's economic recovery programme to provide support to businesses in the short, medium and long term. Whilst the outlook is very challenging for many of the district's businesses, there are also some very positive signs of resilience in certain economic sectors including advanced manufacturing, engineering, healthcare, digital and ICT related industry.

### **Covid-19 – business support**

The Economic Development Team continues to provide direct advice to our local businesses on sources of grant funding and support during the current pandemic. The team is working closely with the business rates, customer services and communications teams to help businesses apply for grant funding. This work will continue to be a priority over the coming months as national lockdown restrictions continue to apply.

### **EHDC Apprenticeship scheme**

The scheme, which provides grant funding for businesses to take on an apprentice, has recently made two new placements, leading into **Apprenticeship Week which runs from 8th - 12th February**. The ED Team, supported by Communications, will be sending out social media messages to provide guidance, advice about apprenticeship recruitment. The development of apprenticeships is a key strand of the council's economic recovery programme.

### **Kickstart Scheme**

The Economic Development Team continue to promote the national Kickstart scheme. This provides funded work placements for 16-24s claiming universal credit as a stepping stone into sustainable employment. The team are actively working with council service areas to create placement opportunities across the authority. Building Control are the first service to request a placement through the scheme and the application has been forwarded to DWP for approval.

The scheme is also being promoted to local businesses and business bulletins have been sent out to inform local businesses of a recent change in procedure and to promote the scheme generally. Businesses are no longer required to provide 30 placements or use a Gateway provider so they can submit a single placement direct to DWP. This may help accelerate take-up across East Hampshire's small and medium sized businesses.

## **Neighbourhood Quality – Cllr. Ingrid Thomas**

### **Environmental Health**

#### **Food & Safety team**

The team continues to respond to requests for advice from businesses about the current lockdown restrictions. They are also dealing with complaints about businesses not complying with restrictions.

They are working closely with the Covid Marshalls who are patrolling the council area daily. The marshals produce daily reports of matters that they have dealt with that require further attention, and these are passed to the Food & Safety team to action.

The Covid Marshals are interacting with members of the public and businesses and are continuing to receive positive feedback from both about their reassuring presence.

#### **Licensing team**

'Taxi' businesses have been able to continue trading throughout the Covid pandemic. A letter was recently sent to all licensed drivers and operators providing an update on the Covid requirements and the key areas that apply to the trade. In collaboration with the Economic Development Team, the letter also provided details of government support grants that some drivers may be eligible for, as some have been affected financially despite being able to trade. A steady number of enquiries about these are now being received.

### **Environmental Protection**

#### **Air Quality**

The Air Quality Annual Status Report (ASR) for 2020 has been delayed, due to team resources being diverted to deal with issues and increased demand because of Covid-19. With agreement of DEFRA, a combined report covering two years can be submitted for the deadline of June 2021.

Air quality sampling has continued during lockdowns, which will ensure a data set will be present for comments and conclusions to be made.

#### **AQUIND Interconnector Hearing**

The Service continues to submit information and review the draft Development Consent Order (draft DCO). On Wednesday 17<sup>th</sup> February, there is an issues specific hearing scheduled. The hearing will include a review of the proposed exemptions sought by the applicant, that would prevent statutory noise nuisance powers under section 82 of the EPA 1990 being considered during both the construction and operational phases. This would prevent parties taking actions to control or restrict problems and prevent the court issuing sanctions if control measures were not followed.

## **Parking & Traffic Management**

The team continue to patrol and enforce across the district carrying out their duties in a Covid safe manner, however, due to the lockdown many areas that the team regularly visit are much quieter than normal. This has presented an opportunity, and given the flexibility and commitment of the team, some may be re-deployed to help resource community testing facilities within East Hampshire.

Site visits are an integral part of what the Traffic Management team delivers for the district each year. However, under the circumstances the team has had to identify new ways of delivering their service without impacting on the overall outcome. As a result, the team has seen some success, not only delivering on the works programme for 20/21 but also exceeding their income targets in relation to Temporary Traffic Regulation Orders that have been required throughout the year.

## **Neighbourhood Support**

Recently a successful prosecution of a large fly tip was achieved, we are publicising this to try to educate the public that they must check the details of people who take away their rubbish to ensure they are correctly licensed and will not fly tip the rubbish.

The compliance team have been extremely busy through this period and served several injunctions, one of which is on the encampment at the bottom of Worldham hill for which the parish council have expressed their thanks.

A great deal of work and several consultations have taken place to ensure that the Public Space Protection Order which is part of the agenda of this meeting is supported by the public including many dog owners. The problems created by the few irresponsible dog owners need to be tackled and this order will enable officers to serve a fixed penalty notice on offenders.